570 Peeples Road Yulee, Fl. 32097

# coastal-tel.com

904-225-5603 904-225-0252 (fax) lwpiper@direcway.com

#### **MAINTENANCE AGREEMENT:**

Ms. Debbie Hendries NASSAU COUNTY ADMINISTRATION P.O. Box 4000 Fernandina Beach, Florida 32035

### **SPECIFICATIONS:**

Coastal-tel.com, Inc. will provide labor to diagnose and repair telephone equipment, paging equipment, telephone and network cabling, tacks, cords, etc. Coastal-tel.com, Inc. will refer the problem back to the customer if caused by Service Provider (Bell South, Alltel, etc.) or another piece of equipment (modems, Fax Machine, Answer machines, Credit machines, etc). Agreement will cover labor to change jacks, line cords, cable, cards, reprogramming, etc.

Agreement will cover labor only for repair/service calls.

Does not cover actual repairs/shipping made on equipment sent to factory and does not include supplies or equipment needed as replacement. Does not cover labor or supplies/equipment for new Moves, Adds, Changes made by customer.

 $3.00 \text{ per unit} \times 164 = 492.00/\text{Month } (5904.00 \text{ per year})$ 

#### **TERMS:**

Monthly payment due 1st of each month

Lump Annual payment receives 5% discount. Total With Discount: \$5608.00 YOU SAVE: \$ 295.20

Accounts 30 days past due will be serviced COD at minimum charge of \$55.00 or \$85.00/hour (one man). Agreement will be for 12 months (OCTOBER through SEPTEMBER)

**ACCEPTANCE:** 

The proposed specifications, price, and terms, are satisfactory and hereby accepted.

Nassau County Board of County Commissioners

Signed:

Signed: Vickie Samus, Chairman

Date:

Date: 10-8-03

See Attached Building Coverage

Attest:

Ex-Officio/Clerk

Approve

County Attorney

Coastai-tei.com, Inc. 570 Peeples Road Yulee, Fl. 32097

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### Maintenance Contract Coverage:

|                                      | <u>Telephones</u> |
|--------------------------------------|-------------------|
| Public Services Building             | 63                |
| County Coordinator Yulee             | 17                |
| Building MaIntenance Callahan        | 6                 |
| Solid Waste Callahan                 | 6                 |
| Library-Fernandina Beach             | 12                |
| Library-Callahan                     | 4                 |
| Library-Hilliard                     | 4                 |
| County Building Yulee                | 3<br>2            |
| County Sign Shop Callahan            |                   |
| Cooperative Extension Callahan       | 8                 |
| Fire Rescue Station 70 Oneal         | 3                 |
| Fire Rescue Station 20 Amelia Island | 5                 |
| Fire Rescue Station 80 Bryceville    | 8                 |
| Fire Rescue Station 30 Yulee         | 5                 |
| Fire Rescue Station 50 Callahan      | 2                 |
| Fire Rescue Station 40 Hilliard      | 2                 |
| Road and Bridge Hilliard             | 13                |
| Road and Bridge Fernandina           | 1                 |
|                                      | 1 <del>64</del>   |

HP OfficeJet Personal Printer/Fax/Copier/Scanner Fax History Report for Nassau County Coordinator 19043215784 Sep 26 2003 11:07am

| Last Fax |                  |      |                |                 |              |        |  |
|----------|------------------|------|----------------|-----------------|--------------|--------|--|
| Date     | <u>Time</u>      | Type | Identification | <b>Duration</b> | <u>Pages</u> | Result |  |
| Sep 26   | 11: <b>9</b> 7am | Sent | 93215795       | 0:44            | 2            | OK     |  |

Result:

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Tel: 904-225-5603 Fax: 904-225-0252 Iwpiper@direcway.com

ATTN: Beth

FROM: Lawrence Piper

RE: 2004 Maintenance Agreement

Beth,

This agreement is actually the same amount as last year. Last years agreement was for only 10 months; this is for 12 months.

If you have any questions, please give me a call.

Sincerely,

Lawrence Piper